

Disputanta Animal Hospital
Doggie Daycare
GENERAL INFORMATION AND POLICIES

The purpose of Disputanta Animal Hospital's Doggie Daycare is to provide a safe, fun and stimulating social environment for dogs during weekday business hours. To ensure the safety and health of your pet and our other guests, we require all guests to comply with the following rules and regulations:

SEX: All dogs 6 months or older must be spayed or neutered.

VACCINATIONS / PREVENTATIVES: All dogs must have up-to-date vaccinations. Owners must submit written proof of DHLPP (distemper), Bordetella, Canine Influenza, Rabies, and a Fecal (bi-annual). Pet must be on a monthly flea preventative and on monthly heartworm prevention.

HEALTH: All dogs must be in good health. Owners will certify their dog(s) are in good health and have not been ill with a communicable condition in the last 30 days, such as kennel cough, papilloma virus, etc. Upon admission, all dogs must be free from any condition which could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted.

BEHAVIOR: All dogs must be non-aggressive and not food or toy protective. Owners will certify their dogs have not harmed or shown any aggressive or threatening behavior towards any person or any other dog(s). Please remember: your pet will be spending time with other pets and the safety and health of all animals is our main concern.

APPLICATION: All dogs must have a complete, up-to-date and approved application on file. There is a one-time, \$25.00 non-refundable application fee for each pet which includes the application fee, the behavior assessment and your first day of daycare.

FEES: Fees are based on a pass plan.

| | |
|---------------|----------|
| Daily pass: | \$15.00 |
| Weekly pass: | \$50.00 |
| Monthly pass | \$145.00 |
| 12 days/month | \$100.00 |

--Pass plans need to be **pre-paid** to help us keep up with the program. If you have more than 1 pet attending, the 2nd, 3rd or additional pets will receive a 15% discount.

HOURS OF OPERATION: Mon - Thurs 7:00 am to 6:00 pm
Fri 7:00 am to 4:30 pm

--Doggie Daycare is not an overnight facility, however pets may board at the hospital and participate in daycare during their stay with prior arrangements made. Staff goes off duty at 6:00 pm (M-Th), and 4:30 pm on Fri. There is a \$3.00 per 15 minute charge for any pet left after 6:00 pm (M-Th) and 4:30 pm (Fri.) if no prior arrangements have been made.

--On Fridays we close at **5:00 pm** and your pet must be picked-up before that time. If you are unable to pick-up by 5:00 pm on Friday, a courtesy call would be appreciated before 4:45 pm so

we can prepare your pet for overnight boarding for which you will be charged and you can pick-up your pet the following day. We will reopen at 8:00 am on Saturday morning. Or, if you still want to pick-up on Friday after 5:00 pm, we will have to begin charging extra. The rate is \$30.00/hr for late pick-up on Friday.

Health and Safety

PLAY GROUPING: The dogs attending daycare are placed in play groups with other dogs of similar size and temperament. The dogs are closely supervised throughout their stay to ensure they are playing nicely, getting plenty of exercise, have their own exploring time, socialization and are not destroying their toys.

NAP TIME: All dogs take a nap from 11 am – 1 pm. During this time, they are able to rest. At 1 pm pets will resume their playtime activities until their owners pick them up in the afternoon.

SPECIALIZED DAYCARE: We make every effort to let your pet play with other dogs but some pets do better by themselves. For those pets requiring “specialized daycare”, they will receive a minimum of three periods of one-on-one playtime with staff members during the day. We will also work with those dogs that require special care due to age, agility, or interest to ensure they enjoy their stay and are kept comfortable.

FIGHTING: Every effort will be made to ensure that everyone gets along and plays nicely. Unfortunately, dogs will disagree with each other and a fight might happen. When it does, the dogs involved in the fight are separated and checked to ensure they are not injured. If it is necessary to have a doctor examine the pet, the doctor will not charge for an exam. The owner of the pet initiating the fight will be responsible for the cost of the treatment, antibiotics, pain medicine and/or suture if needed for both pets. If it is a mutual fight, the owners of each dog will be responsible for their own pet’s treatment and medications. While these fights are very infrequent, they can and do occur. If your pet becomes more aggressive and is unable to get along with the other dogs, we may have to suspend or terminate their attendance in doggie day care for the safety of the other dogs.

INJURIES: If your pet has a minor injury during their visit with us during the day, the staff will ensure they are checked. If it is a minor cut or scrape, we will take care of the pet and let them continue to play. The owner will be notified when they pick up the dog, unless the doctor feels the owner should be notified immediately.

CONTAGIOUS ILLNESS: If your pet is diagnosed with a disease or condition that is considered contagious, the Veterinarian will determine when the pet can return to daycare.

OTHER PROBLEMS: Dogs that seem to be lethargic, not acting themselves, have diarrhea or vomiting while in daycare will be separated and monitored. The veterinarian will be notified to assess the pet. The owner will be informed after the initial exam to discuss possible treatment options or suggestions.

Disputanta Animal Hospital
Doggie Daycare
EMERGENCY CONTACT INFORMATION

FOR OFFICE USE ONLY

Enrollment Form _____ Enrollment Fee _____ Shot Records _____ Staff Screened _____
Computer Entry _____ Folder Made _____ First Day _____

Notes:

Owner Information

Name:

Address:

EMAIL: _____

Home Phone: _____ Cell Phone _____ Work Phone: _____

Emergency Contact:

Name:

Home Phone: _____ Cell Phone _____ Work Phone: _____

Pet Information:

Name: _____ Breed: _____ Sex: _____

Birthdate: _____ Weight: _____

Primary Veterinarian (if other than Disputanta Animal Hospital)

Name:

Address:

Phone: _____

Disputanta Animal Hospital
Doggie Daycare

PET PERSONALITY PROFILE

General Information

Owner's Last Name: _____

How did you here about Doggie Daycare? _____

Dog's Name: _____ Date you acquired dog: _____

Dog's breed, sex, and age: _____

Is dog spayed/neutered? _____ If yes, at what age was this done? _____

Where did you get your dog: _____

If adopted, do you have any knowledge of your dog's history? _____

Does your dog like children? _____ How does your dog behave around children? _____

Are there other animals in your household? If so, please list type, sex, and age of each: _____

How does your dog get along with other resident animals? _____

Health/Grooming

Does your dog have a problem with fleas? _____ Allergies? _____

Does your dog have hip dyplasia OR hip problems? _____ If yes, what restrictions need to be placed on your dog's activities or movements? _____

Does your dog like to be brushed? _____

How does your dog react to having his/her nails clipped? _____

Does your dog have any sensitive areas on his/her body? _____

Where are your dog's favorite petting spots? _____

Behavior

Does your dog act afraid of any specific items or noises? If so, please explain: _____

Personality Profile, Page 2

How does your dog react to strangers coming into your home or yard?

Does your dog ever bark or growl at anyone passing outside your home or yard?

Are there any kinds of people your dog automatically fears or dislikes? _____

Are there any kinds of dogs your dog automatically fears or dislikes? _____

How does your dog react to puppies? _____

Has your dog ever:

Growled at someone? _____ If yes, what were the circumstances:

Bitten someone? _____ If yes, what were the circumstances:

Does your dog have any problems in any of the following areas: (if so, please explain)

Mouthiness: _____ Houstraining: _____

Barking: _____ Digging: _____

Jumping: _____ Other: _____

Has your dog ever shown signs of food or toy aggression towards anyone? _____

If yes, what were the circumstances: _____

Has your dog ever shared his/her food or toys with other animals? _____

Does your dog play with toys? _____ If yes, what types? _____

Does your dog like to play any specific games? _____

Does your dog play with other dogs? _____

Has your dog ever had any kind of obedience training? _____ If yes, when and where?

What commands does your dog know? _____

Other comments about your dog that you feel may be helpful to our staff: _____

Disputanta Animal Hospital
Doggie Daycare
OWNER AGREEMENT

I, _____, hereby certify that my dog (s):

is (are) in good health and have not been ill with any communicable condition in the last 30 days. I further certify that my dog(s) have not harmed or shown aggressive/threatening behavior towards any person or any other dog. I have read and understand the following:

1. I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) is/are attending Doggie Daycare. Any supplies or medications prescribed to an injured pet will be charged to me, however the veterinarians will not charge for their time.
2. I further understand and agree that in admitting my dog(s) to Doggie Daycare, the DAH staff have relied on my representation that my dog(s) is/are in good health and have not harmed or shown aggressive/threatening behavior towards any person or any other dogs.
3. I further understand and agree that DAH Doggie Daycare staff will not be liable for any problems which develop, provided reasonable care and precautions are followed, and I hereby release them of any liability of any kind arising from my dog(s) attendance and participation at Doggie Daycare.
4. I further understand and agree that any problems which develop with my dog(s) will be treated as deemed best by the staff and veterinarians of Disputanta Animal Hospital at their sole discretion, and I assume full financial responsibility for any and all expenses involved.

I certify that I have read and understand the policies of the DAH Doggie Daycare Program as set forth on the preceding pages and that I have read and understand the conditions, and statements of this agreement, including the following:

FEES: Fees are based on a pass plan. A pass is valid for the time designated from the date of purchase.

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Signature of Owner: _____ Date: _____